

2020 VISION The Year of the Employee Idea

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THE **FTSE 100** INNOVATION INDEX

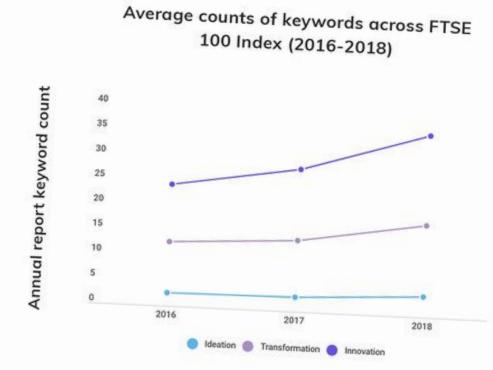
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We've pulked out some shiring examples of FTSE 100 comparies who are driving innovation through employee ideas. Read on to see how companies such as isompany) (company) and (company) are leading the way.

Innovation is on the increase



Innovate or die

Nobody wants to be a cautionary tale... Blockbuster & Toys 'r Us anyone?

Innovation increased by 33%



Average mentions of innovation across the FTSE 100 annual reports (2016-2018)

Employee engagement is an important priority



Employees are expensive Fail to engage them and they'll leave, costing £30,000 on average to be replaced (Gallup)

41% increase in employee engagement



Mentions of employee engagement across

FTSE 100 annual reports (2016-18)

Leaders are starting to **listen**

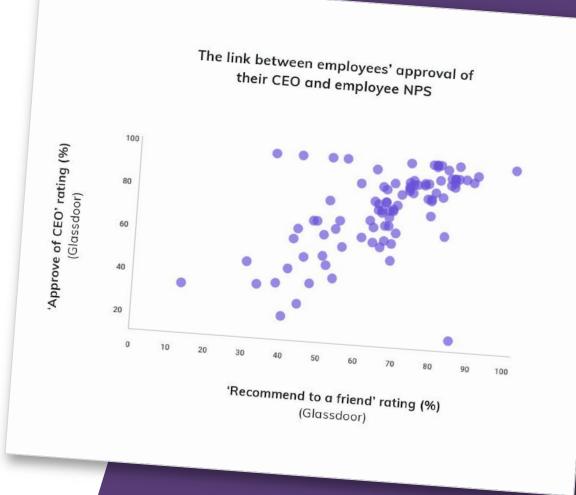
Listening leaders are on the rise

From Chris Kempczinski at McDonalds to Leo Quinn at Balfour Beatty, and more.

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Increased employee NPS

Employees who approve of their CEO are more likely to recommend the company to a friend



When companies listen. **Everyone wins.**







Improved productivity Accelerated innovation

Environmental sustainability

Customer experience Employee engagement





How do we find innovative **new ideas** to remain at the forefront of the market?



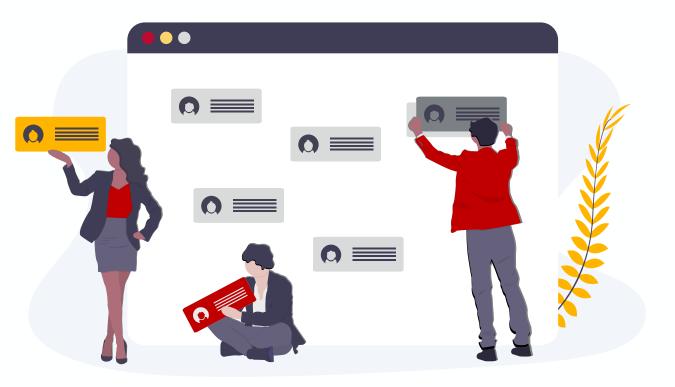
A flow of great ideas

"InGenius serves as a breeding ground for innovation. It's a place where employees can collaborate and grow ideas into tangible business opportunities."





How do we ensure everyone feels they are responsible for continuous improvement?



Ideas from everywhere

"Ultimately, **it's about people and engagement.** Everyone stepping forward with ideas and energy to help build a better business."

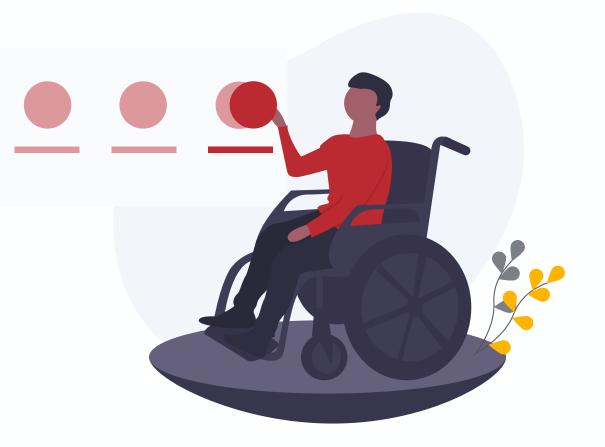
Balfour Beatty

#MyContribution

Balfour Beatty



How do we ensure employees put the **customer experience** first in their thoughts?



100 British Things

"We're hugely excited to bring the best of Britain to the world and ensure that travelling with BA is an unforgettable experience."



BRITISH AIRWAYS Hamish McVey Head of Brand and Marketing



How can we **connect the workforce** with our leadership team?



Tell me how to fix Yahoo

"There were so many people with ideas and so much energy to try and improve the company. It was just waiting for someone to come and harness it."



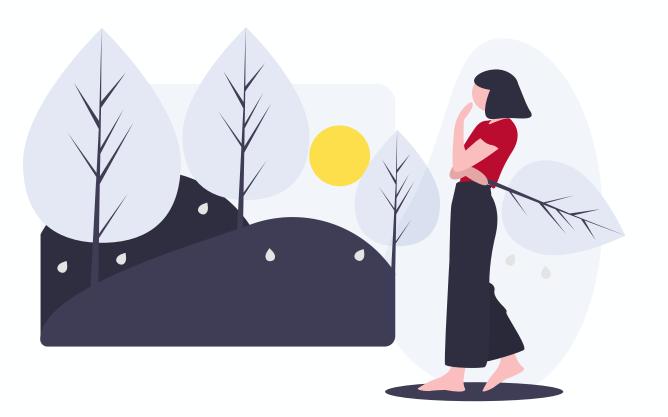
Marissa Mayer Former CEO

YAHOO!





How do we create a culture where everyone cares about **our impact on the environment?**



A better tomorrow

"Sustainability is everyone's responsibility. We can all make a difference in creating a better tomorrow."

#SustainabilityAction





And how do we find new, disruptive ideas **from outside** of

the business?



Turning bricks into boulders

27 new products have been launched as a result of Lego Ideas, including themed sets based on The Flintstones, Ghostbusters and Back to the Future.

#Legoldeas



Key Takeaways

Innovation has never been more important

Employees have ideas and expect to be heard **Leaders** know listening is a must in 2020

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Any Questions?

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